



ON TARGET TECHNOLOGY SOLUTIONS

Developed by Claim Experts

Effective and proficient use of technology is a key element of the service that Hamlin & Burton provides to the clients we serve as a TPA. It is the foundation of our core business where the ability to manipulate and analyze large, complex and sensitive data files is critical. Our technology solutions have been developed by leaders in claim management collaborating with the most talented resources in software engineering.

This technology delivers critical information and efficiency to self directed clients, insurance brokers and insurance companies. Clients have easy and immediate access to their data in a format that is informative, interactive and enlightening.

CHaRT[®] Technology

Hamlin & Burton developed and uses CHaRT[®]— Claim Handling and Reporting Technology—to develop, track and report claim management data. This technology is available as a licensable solution for self directed clients, insurance brokers and insurance companies.

- Web-based and accessible from any computer with Internet access
- Gathers, organizes, analyzes and reports high volume, sensitive, data
- Immediate access to the database, with extensive search and report functions
- Instantly stores and updates all edits immediately
- Effectively and efficiently automates routine procedures
- Delivers standardized reports and ad hoc queries against any data input
- Reduces costs through reduction of travel and administrative expenses
- Unlimited, simultaneous access by any number of users from any location at any time

*Hamlin & Burton
provides targeted,
client-focused technology
solutions specifically
developed to improve claim
and risk management
administration for
your organization.*

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InTrak® Technology

Our copyrighted InTrak® software provides assistance to clients with capture, assessment, documentation and escalation of potential claim incidents.

- InTrak® minimizes the costs of under or over reporting incidents
- InTrak® is Web-based and easily accessible
- Information can be readily entered at the location of the event
- Client established triggering criteria assures escalation of events to the appropriate levels of decision making
- Regulatory reports and notifications are generated automatically, efficiently and accurately

Data Security

All data is transferred in a secure (encrypted) manner employing state of the art web security technology.

Our technology solutions run simultaneously on three parallel SQL servers that are collocated at secured offsite facilities in Orlando, Florida and Phoenix, Arizona.

Other Customized Technology Solutions

Hamlin & Burton's team of claim professionals and software specialists provide customized development of:

- Demonstrative aids
- Graphics
- Presentations

Providing proven tools for negotiations, mediations, and litigation.



Contact Us to Learn More

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Hamlin & Burton

LIABILITY MANAGEMENT, INC.

Experience you need. Service you expect.

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